



Supporting Change

“Reorganization, new business strategies, new management. How is my department supposed to stay focused on the customer with all this change?”

Change has become an ever-present and important part of business today. Organizations that fail to change find it increasingly difficult to compete and survive in today’s marketplace. But how do you keep employees focused on performance with all the distractions caused by change initiatives? How do managers deal with the emotions, fear and anxiety that come with change?

Impact

Managers and team leaders will be able to:

Understand why change happens, how people react to it, and how to support team member’s struggles with change.

Involve team members in a change initiative by promoting their understanding and ownership of the change and its benefits.

Plan for individual or group follow-up sessions that support the change process and reinforce personal and organizational goals.

For over 20 years, we’ve helped thousands of organizations equip managers with the tools they need to succeed. Our experience has proven that management skill level, like the ability to lead a team through change, has a direct impact on the success of the organization. We know that managers who work to keep team members focused on performance lead more effective and more productive teams. We’ve found that keeping individuals engaged in their work, and involved in the business at hand, means higher productivity business units. And those business units contribute significantly to the success of the entire organization.

Supporting Change provides the tools managers need to understand and interpret change – in order to more successfully manage their team through it. By working to support change while addressing the team’s comfort level with that change, the manager can more effectively facilitate acceptance of a new way of doing things.

Program Description

Supporting Change helps managers learn to understand and to interpret change. By understanding it, managers can more clearly communicate change to their team. This clear communication helps to reduce misunderstanding and anxiety. It also helps the change

initiative gain acceptance more quickly – minimizing lost productivity and decreased performance. Managers leave with implementation tools, troubleshooting guides and additional resources to help them apply the skills they have learned on the job. The program includes the following:

- Understanding the Three Phases of Change
- Strategies for Supporting Change
- Dealing with Rumors of Change
- Reactions to Organizational Changes
- Communicating Change

More >>

About Vital Learning

Vital Learning's award winning programs have successfully helped organizations develop supervisors, leaders and front-line managers for over 20 years. We offer the most comprehensive and practical curriculum for building the management skill set required by 21st century managers.

Our customers tell us that our training really works because it enables the changes in management behavior that drive improved business results. Let Vital Learning help you take the first step toward creating successful managers and more productive and profitable teams.

Supporting Change* participants have also benefited from these other Vital Learning programs:

- *Essential Skills of Communicating**
- *Essential Skills of Leadership **
- *Communicating With Your Manager**